

2019 ANNUAL REPORT



option care health™

Providing extraordinary care **that changes lives**



Clinical excellence infused with **compassionate care.**



Option Care Health is the largest independent provider of infusion therapy in the nation. For over 40 years, we've delivered cutting-edge infusion medications, nursing support and seamless transitional care for patients of all ages in their homes and at conveniently located Ambulatory Infusion Suites (AIS).

Through our long-term partnerships with payers, biopharmaceutical manufacturers, healthcare systems, physicians and other referral sources, we deliver advanced intravenous treatments available for a wide range of serious, chronic conditions. But the relationships that truly drive our commitment to clinical excellence are those between our team of more than 2,900¹ clinicians and the patients they serve.

Dear Shareholders,

Following the merger of Option Care and BioScrip last August, we began an exciting new chapter as Option Care Health, now the nation's largest independent provider of home and alternate site infusion services. Since then, there has been tremendous effort around integrating two great teams and building a platform for sustainable growth.

In just six months, we launched our new name and brand, initiated a comprehensive integration plan, completed our financial consolidation and reporting, and began to leverage our strength and national scale. With a strong foundation in place, I have tremendous confidence in our ability to grow, and at the same time, realize additional synergies.

From a cultural standpoint, it has been truly amazing to see our people rapidly transform into one team focused on a shared Purpose to provide extraordinary care that changes lives. We recently introduced our new Purpose statement along with a new Mission, Values and Leader Behaviors to ensure our team members feel a part of an organization that has a profound purpose – and a clear path forward. We have already seen that building a strong sense of community and purpose not only helps us perform better together, it enables us to drive results.

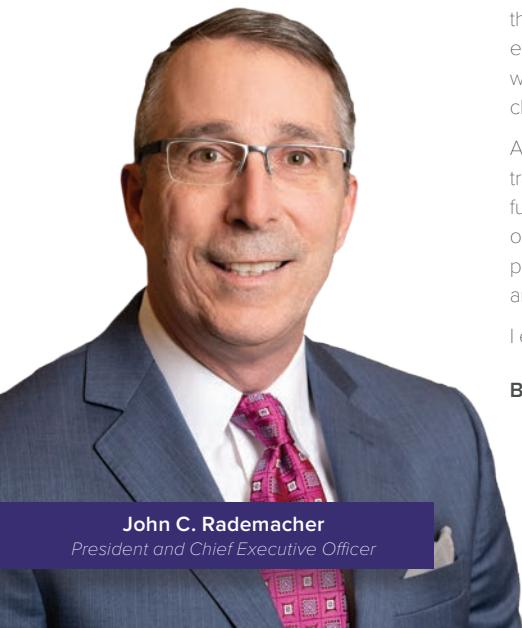
Looking ahead, we are building and investing in our future as we complete our integration. We are investing in an Alternate Infusion Site/ Infusion Center strategy and making renovations to our existing facilities. We are also enhancing and deploying technologies and tools that will help each of our team members provide an exceptional customer experience for patients, providers and payers.

Many things have changed as we've transformed into Option Care Health. However, one thing that remains steadfast is our focus on providing extraordinary patient care. It is at the heart of everything we do and part of our DNA. With nearly 6,000 teammates, including 2,900 clinicians, we work compassionately each day to elevate standards of care for patients with acute and chronic conditions.

As the industry landscape continues to change, we are confident we are on the right side of the transformation happening in healthcare. As Option Care Health we have the ability to unleash our full potential to deliver high-quality care in a lower cost setting where patients want to be treated on a national scale. Our deep clinical expertise, broad therapy portfolio and enhanced financial profile will allow us to deliver superior care and outcomes, and most importantly, hope for patients and their families.

I encourage you to keep an eye on Option Care Health. The best is yet to come.

Best regards,



John C. Rademacher

President and Chief Executive Officer

“ At Option Care Health, I’ve had the same caring, professional nurse throughout my treatments. I would highly recommend Option Care Health if your priorities are cost, schedule and location. Today my symptoms are much improved and so is my quality of life. ”

Derek, Option Care Health patient, Crohn's disease

The numbers tell the story

2,900¹⁺
multidisciplinary clinicians

100¹⁺
infusion full-service pharmacies

125¹⁺
Ambulatory Infusion Suites

Covering
98%¹
of all insured lives

MARKET LEADERS
in providing specialty infusion therapies in open and limited
distribution networks

More than
220,000²
patients cared for annually

Licensed to treat patients in
ALL 50¹
states

95%³
overall patient satisfaction

References: **1.** Data on file, Option Care Health. **2.** January-December 2019, total Option Care Health unique patients serviced. **3.** January-December 2019 patient satisfaction data. Survey of 9,878 patients.

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